



The integrated approach to quality management in general education and VET in Austria: QMS

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RQB - Austrian Reference Point for Quality Assurance in General and Vocational Education and Training

- ▶ Started on 1st of October 2007 as ARQA-VET, since 2021 as RQB;
- ▶ Is funded by the Ministry of Education, Science and Research;
- ▶ Close cooperation with the Ministry;
- ▶ Is a unit of the OeAD (Austria's Agency for Education and Internationalisation) in the department *Quality and Transparency*
- ▶ Staff: currently 7 persons



 Federal Ministry
Education, Science
and Research





The new Quality Management System for Austrian Schools (QMS)

- ▶ QMS is the *new* Quality Management System for *all* Austrian schools and is implemented in schools for general and vocational education and training from 2021 till 2024.
- ▶ Before 2021 different quality management systems for VET schools (QIBB Quality initiative VET) and for general education (SQA School Quality in general education) existed. Schools are in the midst of a transition process to the new quality management system QMS.
- ▶ For the success of QMS it was crucial that all schools could experience advantages of the new quality management system and its design compared to the previous one.



Why a new and common QM system for all schools?

- ▶ Debate on school autonomy
- ▶ **The Education Reform Act of 2017**
 - Change in the structure of federal state administration
 - Creation/Establishment of Boards of Education with **31 education regions**
 - Reframing of the role of **local education authority** (from school type specific inspectorates towards a school **supervision across all school types** in each **education region**)



Legal basis:

The Education Reform Act of 2017 → § 5 BD-EG

What is to be targeted in particular is the development and implementation of ...

- ▶ a **quality framework**
- ▶ an **education monitoring**
- ▶ a **periodical planning** and **reporting** strategy (development plans, quality reports, quality programmes) as well as periodical reviews and target setting meetings between the school administration and the schools
- ▶ instruments and expertise for the compulsory **self evaluation** of schools
- ▶ quality audits (**external school evaluation**)
- ▶ (...)

Bildungsdirektionen-Einrichtungsgesetz, Fassung vom 26.01.2021

[Druckansicht](#)
Andere Formate: [PDF](#) [HTML](#)



Langtitel
Bundesgesetz über die Einrichtung von Bildungsdirektionen in den Ländern
(Bildungsdirektionen-Einrichtungsgesetz – BD-EG)
StF: [BGBl. I Nr. 138/2017](#) (NR: GP XXV [IA 2254/A](#) [AB 1707 S. 188](#). BR: [AB 9852 S. 871.](#))

Präambel/Promulgationsklausel

Art / Paragraph	Gegenstand / Bezeichnung
1. Abschnitt Allgemeine Bestimmungen	
§ 1.	Geltungsbereich
§ 2.	Einrichtung von Bildungsdirektionen
§ 3.	Sachliche Zuständigkeit der Bildungsdirektionen
§ 4.	Örtliche Zuständigkeit der Bildungsdirektionen
2. Abschnitt Qualitätsmanagement	
§ 5.	Bildungscontrolling
§ 6.	Qualitätsmanagement, Schulaufsicht
3. Abschnitt Organisation der Bildungsdirektionen	
1. Unterabschnitt Leitung der Bildungsdirektion	
§ 7.	Bildungsdirektor, Bildungsdirektorin
§ 8.	Funktion des Bildungsdirektors oder der Bildungsdirektorin
§ 9.	Qualifikationsprofil des Bildungsdirektors oder der Bildungsdirektorin
2. Unterabschnitt Bestellungsverfahren	
§ 10.	Anwendungsbereich und Ausschreibung
§ 11.	Bewerbung um die Funktion des Bildungsdirektors oder der Bildungsdirektorin
§ 12.	Begutachtungskommission
§ 13.	Verfahren vor der Begutachtungskommission
§ 14.	Bestellung zum Bildungsdirektor oder zur Bildungsdirektorin
§ 15.	Rechtsstellung der Bewerberinnen und Bewerber
3. Unterabschnitt Präsident oder Präsidentin der Bildungsdirektion	

2 quality management systems as the starting point



 SQA School quality in general education	 QIBB Quality initiative in vocational training
since 2012/13 as of 2014/15 nationwide	since 2004 as of 2006/07 nationwide
Compulsory Schools (APS) – many small schools Academic Secondary Schools (AHS) – bigger schools Some 5,000 schools with 770,000 learners	predominantly big schools specific school types (HTL, HUM, HAK, BS ...) About 700 schools with 330,000 learners
school development plan & review and target setting meeting established (BZG)	Internal evaluation & feedback established
www.sqa.at	www.qibb.at

→ QMS builds on SQA und QIBB – familiar key elements remain

(e.g. school development plan, review and target setting meeting = BZG, internal school evaluation)



Strategic alignment of QMS

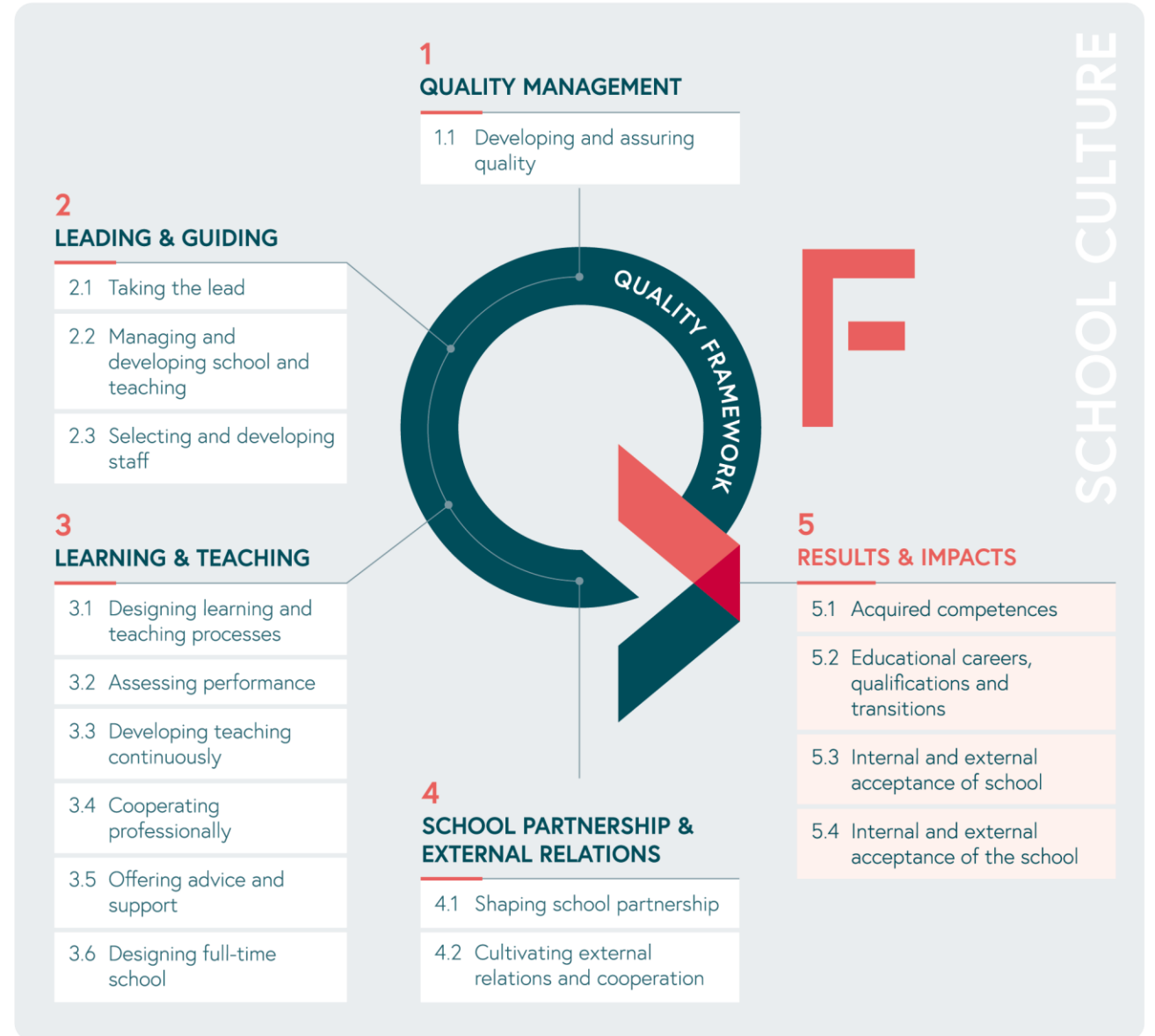
- ▶ Focus on **learning** and **teaching processes** as well as on **learners**, more offers on the level of teaching-related quality development
- ▶ Strong focus on **teachers** and **teams of teachers** in QM
- ▶ reinforcement of **evidence-based actions** on school and teaching level (working with data and indicators)
- ▶ reinforcement of the **commitment** in realisation
- ▶ **Balance** between **quality development and assurance** regarding the new governance

The basis: Quality Framework for Schools

QUALITY FRAMEWORK for schools

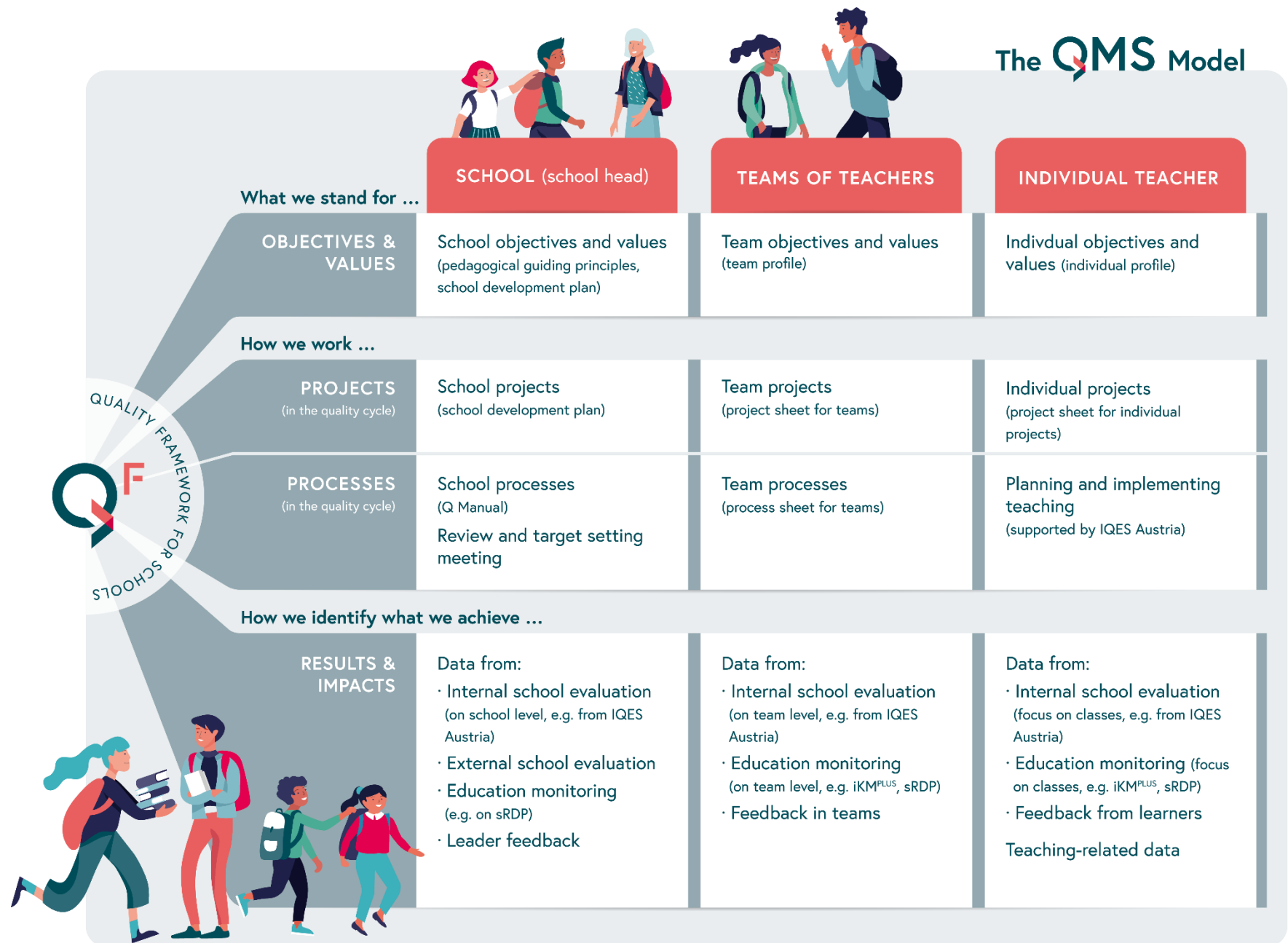


https://www.qms.at/images/quality_framework_for_schools.pdf



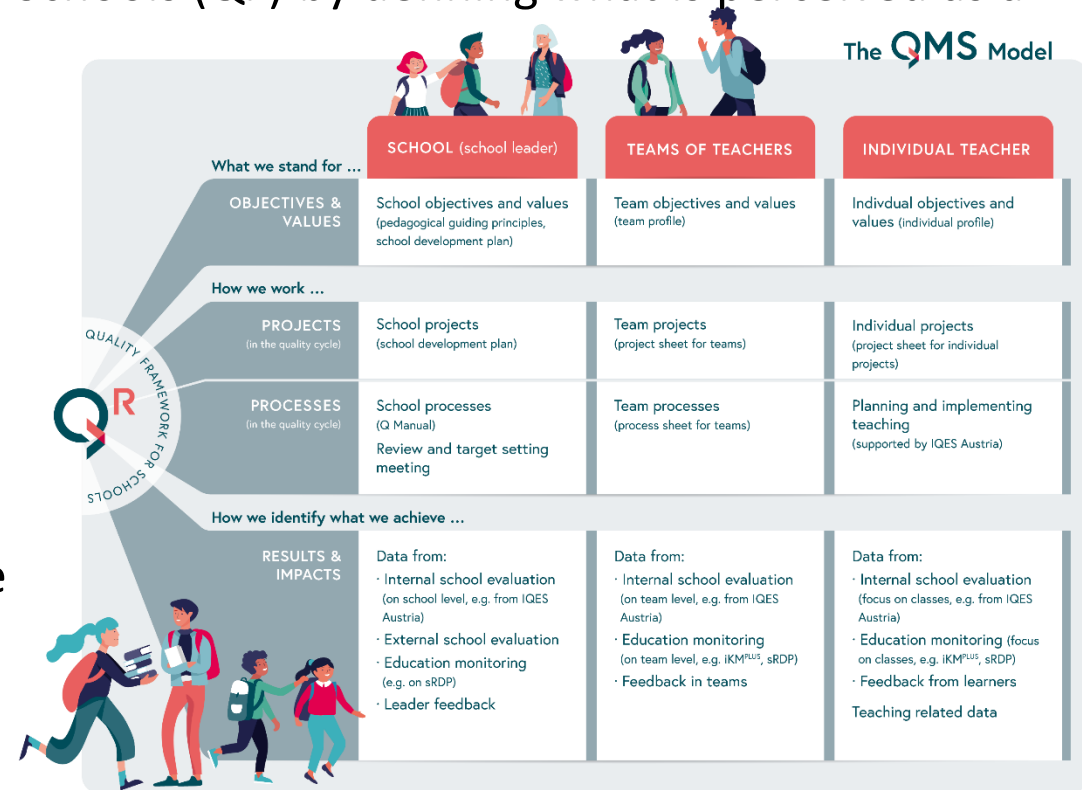


The QMS Model = the architecture and design



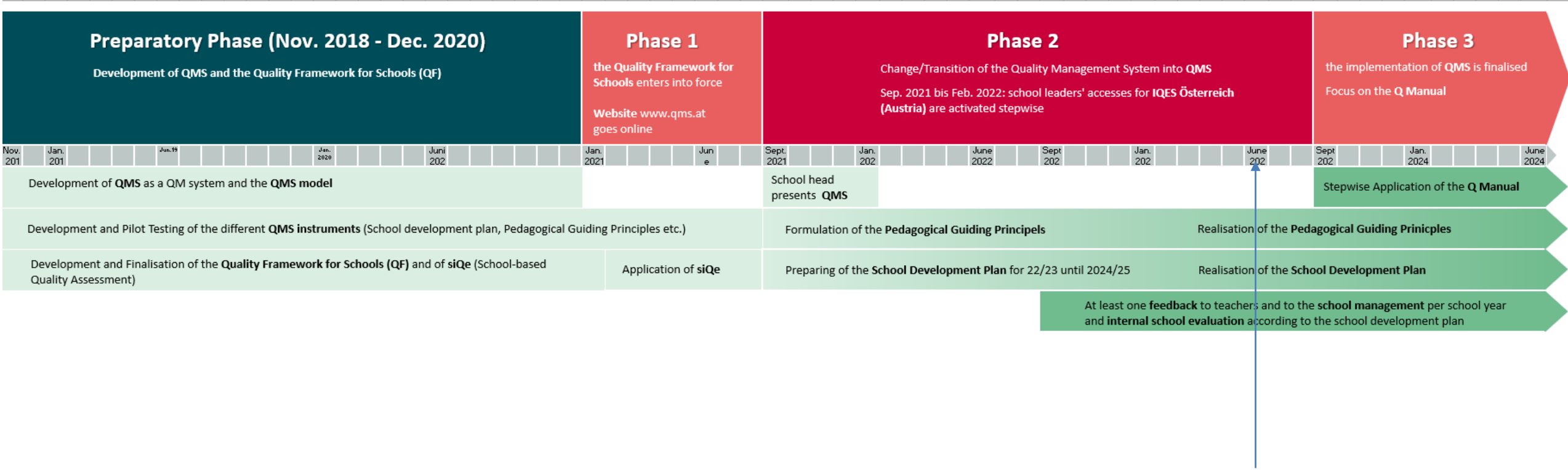
What is the QMS model?

- ▶ The model **describes** how QMS is structured. A matrix is used for illustration.
- ▶ The **basis** for QMS is the Quality Framework for Schools (QF) by defining what is perceived as a good school and good teaching in Austria.
- ▶ In the QMS model, the actors and their activities are related to each other.
- ▶ The single fields of the matrix show which instruments in QMS are available to the actors.
- ▶ The implementation of QMS serves for the benefit of the **students**, who should receive the best possible teaching.





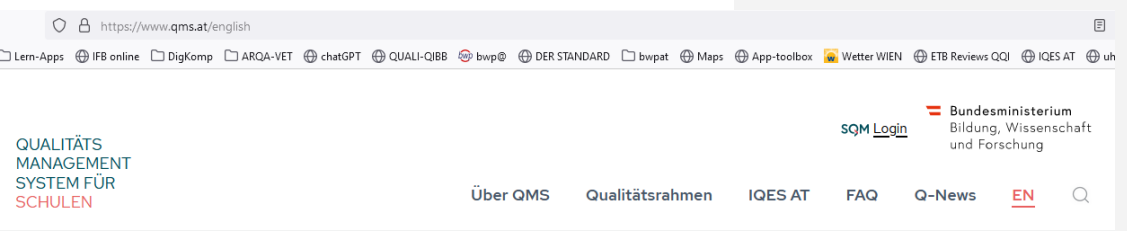
The timeline for development, start, implementation



All information at
www.qms.at



Qualität
macht
Schule



General information on QMS in English

This page provides some basic information on QMS in English as not all pages of qms.at are translated and kept updated. Here you find a short introduction, central documents and the main figures in English.

<https://www.qms.at/english>

Modell & Instrumente

IQES Österreich
Die Evaluations- und Feedbackplattform für Schule und Unterricht
www.iqesonline.net/at

Q-News

- 02. Mai 2023
Neue Beispiele für die Instrumente der Lehrenden und Lehrenden-Teams
- 04. April 2023
NEU: Checkliste zum SEP für das BZG
- 02. Januar 2023
Ein neues Format: "QMS an unserer Schule" - Start mit 4 Pilotvideos

Über QMS
Was ist das neue QMS?

QR
Der Qualitätsrahmen für Schulen

Wofür ein QM?

QMS an unserer Schule
Videos mit SL



Aus den NEWS:



Thank you for your attention!



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