

# Public employment services in Italy

ISFOL – Area Ricerche sui sistemi del  
lavoro

Franco Deriu

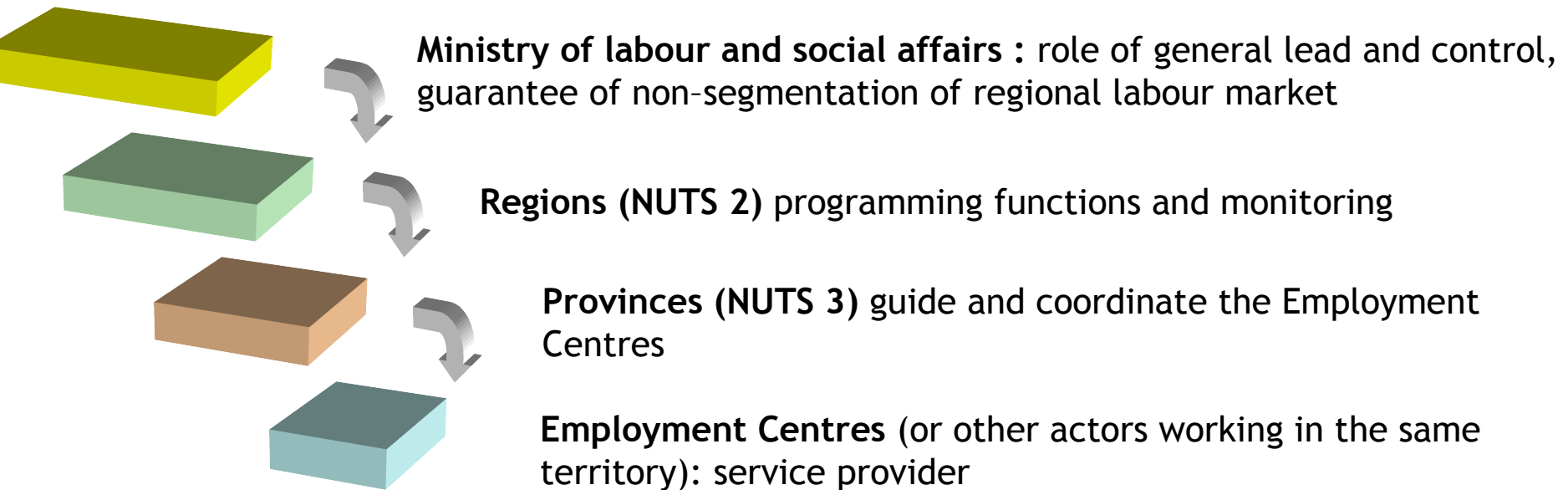
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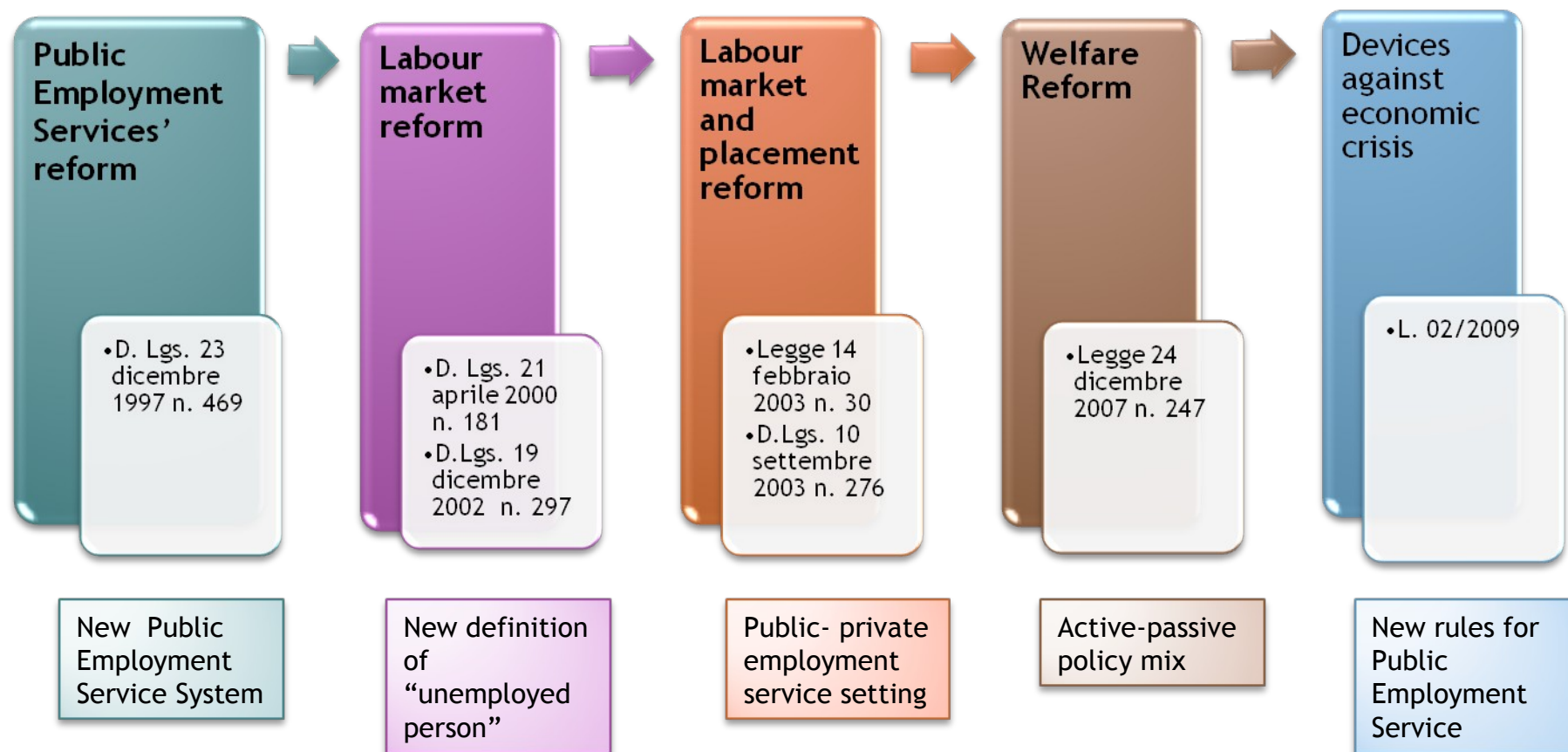
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# THE EMPLOYMENT SYSTEM REFORM

- **“REGIONALIZED”** model
  - The Italian norm impose that every “Region” provides to the organization of its own employment system



# Legal Framework “Evolution”



# EMPLOYMENT SERVICES NETWORK

**PUBLIC**

**EMPLOYMENT  
CENTRES**

**PRIVATE**

**EMPLOYMENT  
AGENCIES**

587 Centri per l'impiego

(9989 workers)

19 regional offices

110 provincial offices

1267 "sportelli di orientamento"

759 LABOUR AGENCIES :

- 79 Temporary Work Agencies
- 12 Employment Agencies
- 620 Search and selection Agencies
- 48 Outplacement agencies

**OTHER  
AUTHORIZED  
ACTORS**

• PUBLIC OR PRIVATE UNIVERSITY

• MUNICIPALITIES  
• CHAMBER OF COMMERCE  
• HIGH SCHOOLS

• Job advisors Foundation

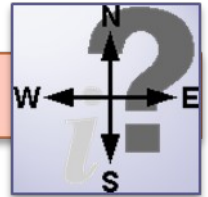
• Employers associations  
• Employee associations

# Services provided by PES

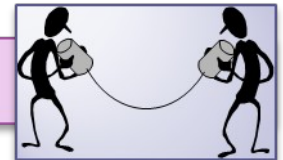
First information, vocational guidance



Information, advice



Labour Demand-supply matching

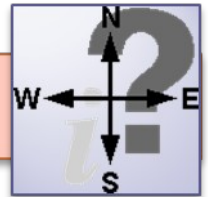


## First information, vocational training



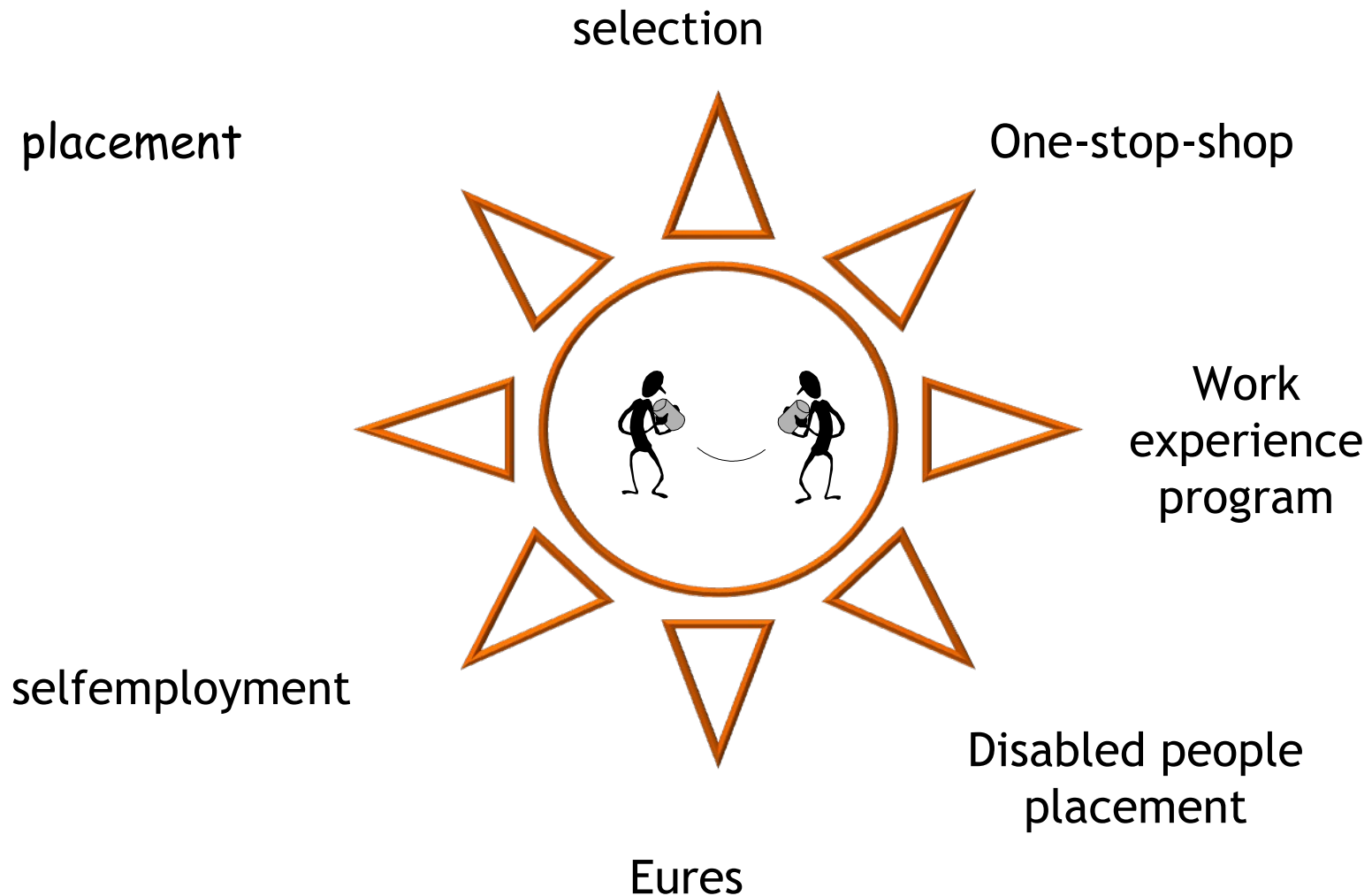
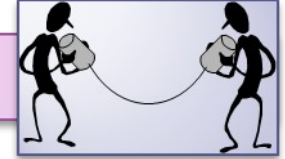
- First information about services provided, labour market opportunities and training
- Vocational training for professional choice or training route

## Information, advice



- Information on services provided, labour market opportunities, contractual availabilities
- Legal advice

# Labour Demand-Supply matching





# USERS

	Job seekers who visited a CPI once at least		(of them) Job seekers who visited a CPI during the last 2 years		(of them) Job seekers who visited a CPI during the last year	
	thousands	%	thousands	%	thousands	%
North west	291	64,9	213	73,3	188	64,6
North Est	168	61,5	134	79,8	115	68,4
Centre	280	58,5	215	77,0	186	66,5
South & Islands	997	52,9	714	71,6	635	63,7
<b>Italy</b>	<b>1.736</b>	<b>56,3</b>	<b>1.276</b>	<b>73,5</b>	<b>1.124</b>	<b>64,7</b>

Source: Isfol - PLUS, 2008

approximately 10,000 people, providing the services offered by PES, had a contact with more than a million and 1 hundred thousand users looking for a job during 2008 (even only for information request).

On average, for every PES employee, approximately 56,000 jobseekers have visited the structure in the last year.