

### **OLD HOPELESSLY IN**

### The role of public policies in supporting the extension of working life

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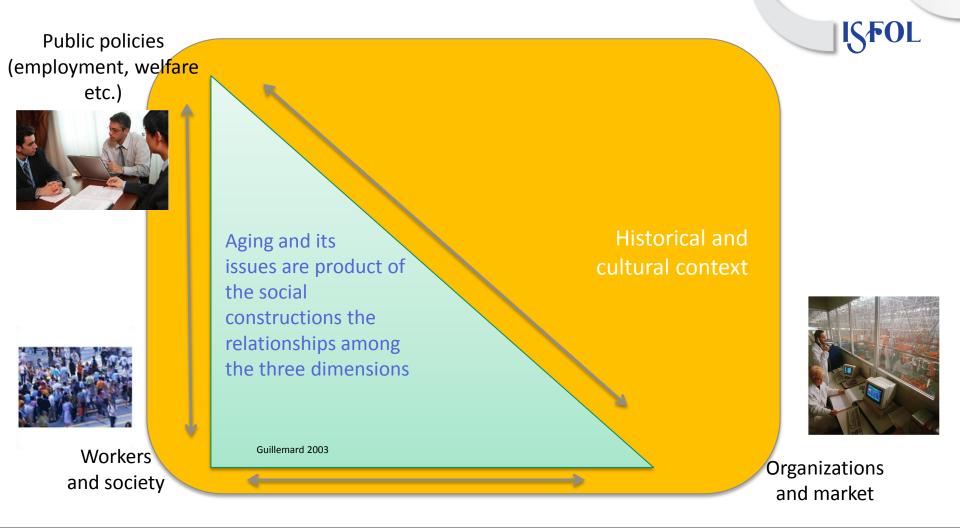


### **CONTENTS**



- Public policies and organizations strategies
- The Italian case (before the crisis)
- The Italian case (after the crisis)
- Perspectives of an ageing work-force
- Conclusions and recommendations

## HOW PUBLIC POLICIES INFLUENCE ORGANIZATIONS STRATEGIES



### HOW PUBLIC POLICIES INFLUENCE ORGANIZATIONS STRATEGIES



- ✓ Public policies and/or social partners negotiation favour the adoption of specific strategies to face (supposed) limited employability of older workers
- ✓ Organizations adopt available strategies

### **AVAILABLE STRATEGIES**



| Type of solution chosen                   | Approach principle  |   |
|---|---|---|
|   | Accept limited employability  | Remedy limited employability  |
| Financial measures Short term realisation | Replacement strategy<br>(replace older workers<br>partly by<br>younger employees) | Blocking strategy (activate employability by limited use of early retirement funds)         |
| Guiding measures<br>Long-term realisation | Support strategy (stagnation requires measures aimed at suitable employment)      | Development strategy (older workers and their managers must learn to improve employability) |

Source: Thijssen, Rocco, Development of older workers: revisiting policies, in CEDEFOP, Working and ageing. Emerging theories and empirical perspectives, 2010

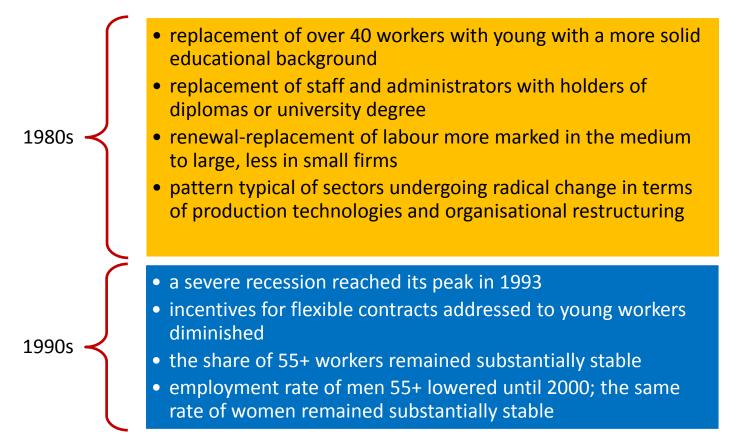
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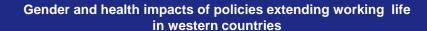
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#### THE ITALIAN CASE

#### FIRST PERIOD: PREVALENCE OF REPLACEMENT STRATEGIES

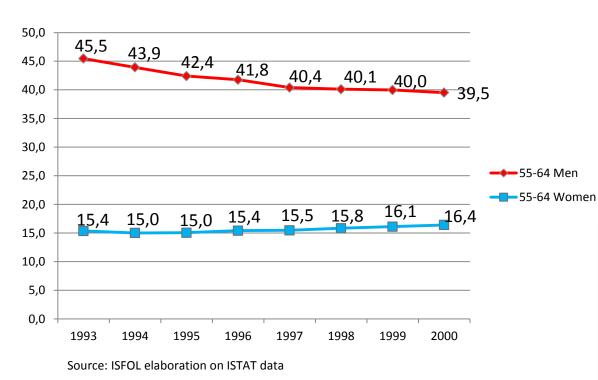


Source: Bruno Contini & Fabio M. Rapiti (1999): 'Young In, Old Out' Revisited: New Patterns of Employment Replacement in the Italian Economy, International Review of Applied Economics, 13:3, 395-415

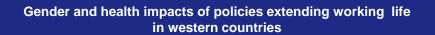


# THE ITALIAN CASE THE SECOND HALF OF THE 1990s

#### **Employment rate 55-64, by gender**









### THE SECOND PERIOD: PREVALENCE OF BLOCKING STRATEGIES

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### Before 2001

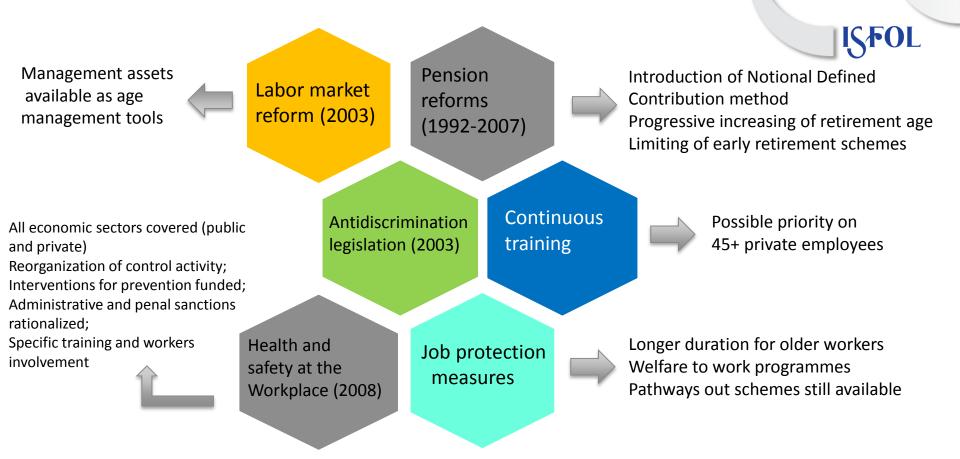
- Progressive introduction of flexible schemes for younger workers (since 1984)
- Prevalence of replacement strategy

2001 - 2016

- Growing flexibility on the labor market
- Gradual introduction of blocking strategy under pressure of pension system sustainability

Introduction of development strategies with ESF support

### MAIN POLICY DRIVERS BEFORE THE CRISIS



### THE ESF SUPPORT 2007-2013: IN BRIEF

#### On one side...

- All the Operational Programmes of all the Italian Regions dealt with active ageing and older workers
- In selected cases the topic was also in pluriennal programms for work and training
- Many CVET projects targeted explicitely over 45 or over 50 workers
- Economic incentives for hiring older workers and/or the central role of PES were often envisaged
- Almost 60% of the interventions dealing with active ageing was covered by ESF

#### ...on the other side

- Generic identification of target groups
- Large prevalence of interventions addressing employability by means of training
- The spreading of the crisis urged ESF to be reoriented to support job protection measures, on the basis of specific State-Regions agreements

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Specific ISFOL survey in 2009

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### **SOME FINDINGS FROM TWO ISFOL SURVEYS (2014)**

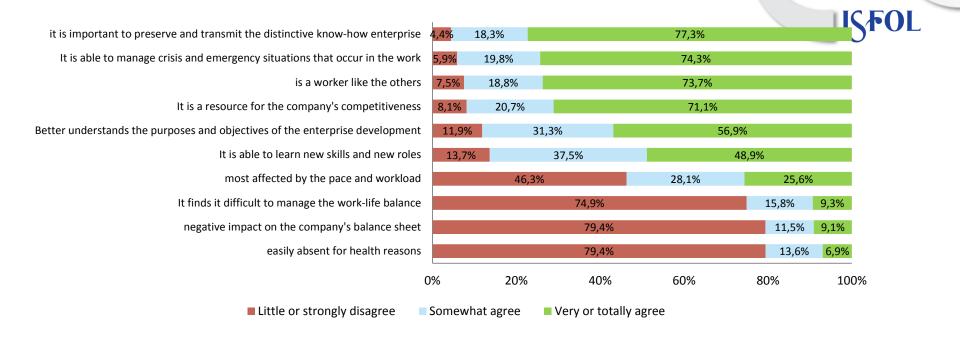


# Ageing work force in SMEs



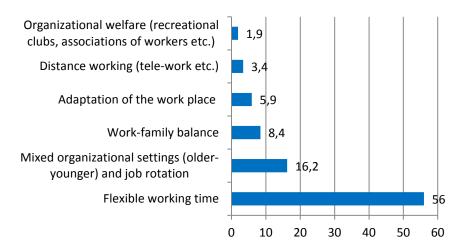
- Sample survey on 2.000 private SMEs (except agriculture); 10-249 employees.
- of those working on industry; electricity, gas and water supply; waste management; building; telecommunications, publishing, information technology; financial services.

#### IMAGE OF OLDER WORKERS AMONG SME



- older workers tend to be viewed as a resource for the "continuity" of the business and its core know-how;
- they are respected according to their reliability and experience, but they don't seem to be perceived as really different from the other workers;
- the organizational context and the working conditions can sometimes make it difficult to exploit their full potential.

## Human resources strategies for age management – SMEs (%) (ISFOL 2014)

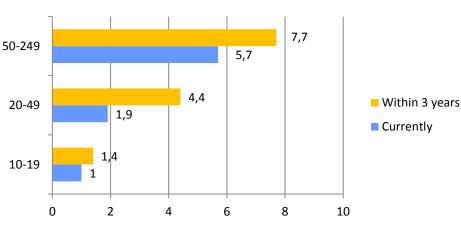


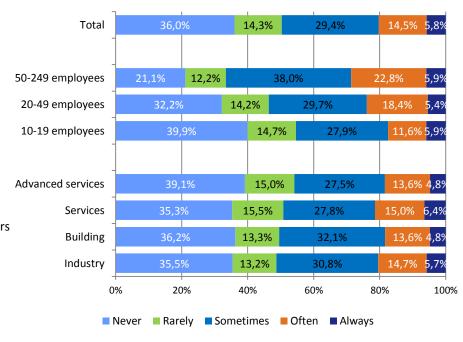
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### 50+ involved as tutor or coaches within SMEs (%)

(ISFOL 2014)

# Concern of 50+ issues within Trade unions negotiations in the following 3 years - SMEs (%) (ISFOL 2014)





### AGE MANAGEMENT PRACTICES IN LARGE ENTERPRISES

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Prevalence of interventions on:

- selection and hiring of personnel
- training
- health and safety at work
- career management
- retirement



Age management often concentrates on career management

Training is used as a transversal tool

#### AGE MANAGEMENT PRACTICES IN LARGE ENTERPRISES

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16% of companies pay specific attention to hiring 50+ workers (sometimes due to public incentives or CSR of the company)

26,3% of companies provide specific training for older workers

15% formally plan intergenerational skills transfer by means of mentoring, coaching, tutorship for newly recruited staff or in case of job rotation

88% acdopt management practices to enhance motivation and productivity of 50+ workers, among which:

- intergenerational dialogue
- recognitions and awards
- people caring and tasks re-design

### AGE MANAGEMENT PRACTICES IN LARGE ENTERPRISES

Only a few of the companies provide the entire range of age management practices:



- ✓ Very large enterprises
- ✓ More than 30% of 50+ workers
- ✓ Northern part of Italy
- ✓ Part of larger corporates
- ✓ Mainly in the service sector (e.g. financial brokerage)
- ✓ Mission and organization not so much hit by the crisis
- ✓ CSR culture
- ✓ Innovative
- ✓ Skills oriented (training is considered strategic)

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### **CURRENT CHANGES IN THE LABOUR MARKET**

(CNEL REPORT 2014)

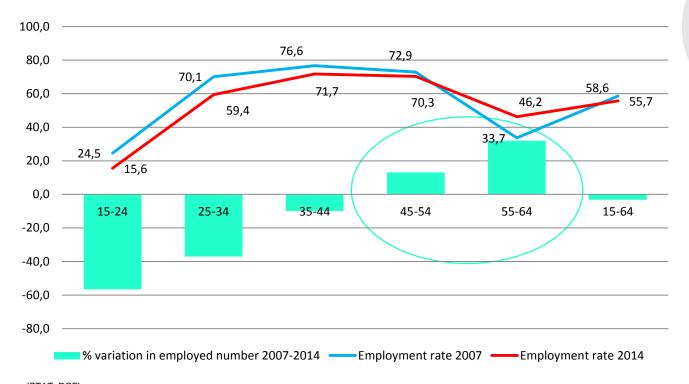
The current growth in participation rate of older workers is probably due to a slowing down in exit for retirement

In 2008, 8% of workers in specific age classes resulted retired.
In 2012 and 2013 this share resulted 4.9 and 6.2 respectively



During last 3 years the share of 60+ persons who declared to be inactive, mainly due to retirement, lowered by 11% **ISFOL** 

### **EMPLOYMENT RATE 2007 - 2014**

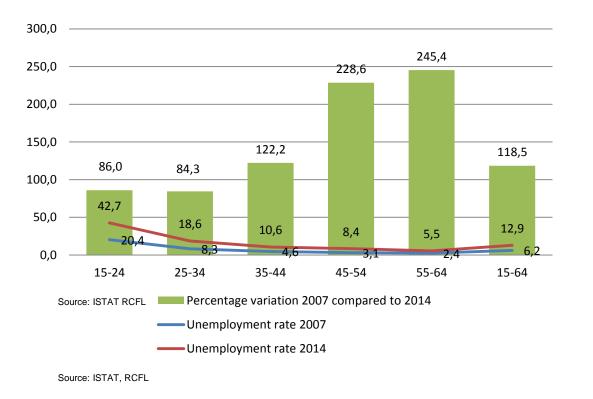


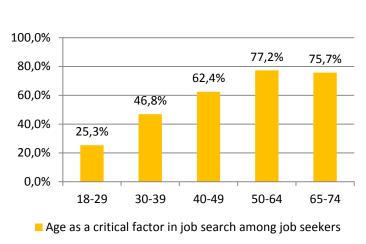
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Source: ISTAT, RCFL

- In 7 years, the employment rate of 55+ increased by 12% points, compared to a decreasing trend reported for all the other age classes
- The increase is largely due to the growth in the employment rate of women (from 23 to 36.6, +13,6%)
- Also the absolute number of 45+ workers increased in the same period

### **UNEMPLOYMENT RATE 2007 - 2014**

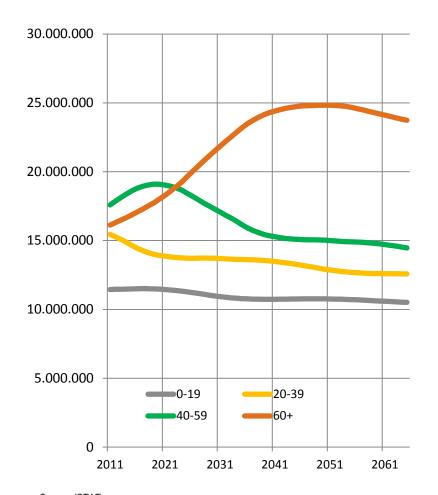




Source: ISFOL PLUS 2014

- Relevant growth in the number of unemployed older workers
- Unemployment is already critical for 45 + workers
- Among job seekers, age is considered a critical factor by more than half of the 45+.

### **POPULATION PROJECTIONS**

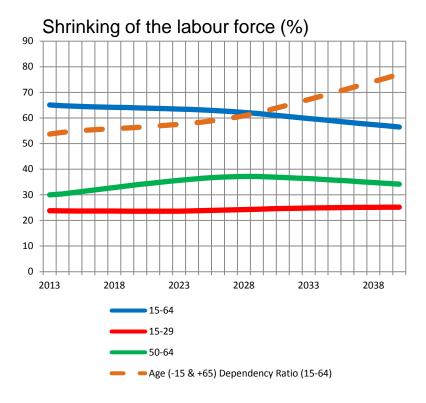


Source: ISTAT

Mean age of total population

2014: 44,2 2025: 46,1





Source: OECD

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### **CONCLUSION:**

### **ACTIVE AGEING AND/OR POSITIVE AGEING?**

### Move from a blocking strategy towards a development approach

Awareness raising

Specific national and local negotiation among social partners

Company welfare mix

**Support SMEs** 

### Measures for local labour markets

Tailored active labour market policies

Increase women participation

Address long-term unemployment

Interventions on firm crisis

Fight against irregular work

Improvement of PES

Work-related resources availability

Recruitment

Health and safety at the workplace

Career development

Training

**Gradual retirement** 

Organizational flexibility

Intergenerational transfer of knowledge

Private pension schemes sustainability

Work after retirement



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### Thank you for your attention!